

Okanagan Foster Parents Association Satisfaction Survey

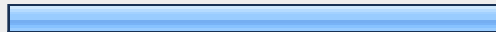



1. Which area do you foster in? Your Coordinator's name is in brackets.

		Response Percent	Response Count
Shuswap (Judy)		13.2%	17
Vernon and area (Noelle)		17.1%	22
Kelowna and area (Joan)		46.5%	60
South Okanagan (Betty)		23.3%	30
		<i>answered question</i>	129
		<i>skipped question</i>	0

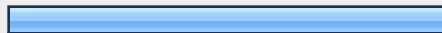
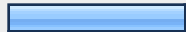


2. Foster Parent newsletters are sent out regularly by your Coordinator. Please indicate your level of satisfaction with these newsletters.

		Response Percent	Response Count
Very Satisfied		74.2%	95
Satisfied		23.4%	30
Not satisfied		0.8%	1
Don't use		1.6%	2
		Comments?	22
		<i>answered question</i>	128
		<i>skipped question</i>	1

3. Group emails are sent out regularly by your Coordinator to keep you up to date between newsletters. Please indicate your level of satisfaction with these emails.

		Response Percent	Response Count
Very Satisfied		75.0%	96
Satisfied		22.7%	29
Not satisfied		1.6%	2
Don't use		0.8%	1
		Comments?	15
		answered question	128
		skipped question	1

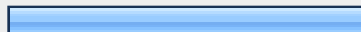
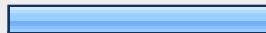

4. Coordinators provide information and consultation service. Please indicate your level of satisfaction.

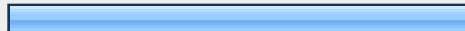
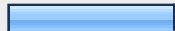


		Response Percent	Response Count
Very Satisfied		66.9%	85
Satisfied		26.8%	34
Not Satisfied		3.9%	5
Don't Use		2.4%	3
		Comments?	12
		answered question	127
		skipped question	2

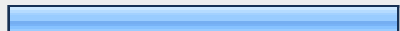
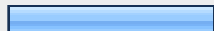


5. Foster Parent workshops and professional development training needs are assessed and presented by your local Coordinator. If you have taken training in the last year, please indicate your level of satisfaction.

		Response Percent	Response Count
Very Satisfied		64.3%	72
Satisfied		29.5%	33
Not Satisfied		6.3%	7
What training opportunities would like to see presented			28
<i>answered question</i>			112
<i>skipped question</i>			17

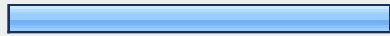


6. Coordinators and volunteer foster parents have been trained to provide support through Protocols. If you have used this support, indicate your level of satisfaction.

		Response Percent	Response Count
Very satisfied.		54.7%	29
Satisfied		39.6%	21
Not satisfied		5.7%	3
comments			29
<i>answered question</i>			53
<i>skipped question</i>			76

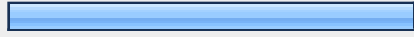
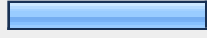

7. How comfortable are you in contacting your Coordinator for information and support?			
		Response Percent	Response Count
Very comfortable		70.9%	90
Comfortable		25.2%	32
Not comfortable at all		1.6%	2
I have others that I go to for support		3.9%	5
Further comments			8
answered question			127
skipped question			2

8. Your Foster Parent Coordinator provides support services on behalf of the Okanagan Foster Parents Association to assist you to be successful in your fostering role. Please indicate your OVERALL satisfaction with these Foster Parent Support Services.			
		Response Percent	Response Count
Very Satisfied		59.8%	76
Satisfied		31.5%	40
Dissatisfied		3.9%	5
Don't use		4.7%	6
Comments			10
answered question			127
skipped question			2

9. If you have completed Pre-Service (or New Foster Parent Training) in the last 2 years, please indicate your level of satisfaction with this training.

		Response Percent	Response Count
Very Satisfied		58.5%	24
Satisfied		39.0%	16
Dissatisfied		2.4%	1
If dissatisfied, what would have made it better?			19
<i>answered question</i>			41
<i>skipped question</i>			88

10. If you have completed the Foster Care Education program (aka 53 hour program) in the last 2 years, please indicate your level of satisfaction

		Response Percent	Response Count
Very Satisfied		62.3%	33
Satisfied		30.2%	16
Dissatisfied		7.5%	4
Comment			29
<i>answered question</i>			53
<i>skipped question</i>			76

11. Thank you for taking this survey. Please add suggestions or anything else about the services we provide.

		Response Count
		22
<i>answered question</i>		22
<i>skipped question</i>		107